



eLearning Course List

Work Health and Safety

- Anti-bullying and harassment
- Anti-discrimination and equal opportunity
- Appropriate behaviour at work functions
- Business continuity planning
- Code of conduct
- Diversity, equity and inclusion in the workplace
- Effective communication in the workplace
- Environmental sustainability essentials
- Fire safety
- Fraud awareness
- ICT usage in the workplace
- intellectual property (essentials)
- Managing conflict in the workplace
- Manual handling
- Modern slavery education
- Privacy in the workplace
- Probity and avoiding a conflict of interest
- Project management essentials
- Respect@Work
- Risk management essentials
- Sexual harassment
- Social media usage in the workplace
- Substance abuse and misuse in the workplace
- Unconscious bias awareness and mitigation training
- Workplace health and safety essentials

Health and Wellness

- Covid 19 precautions
- Dealing with stress and pressure
- Employee health and wellness
- Ergonomic workspaces
- How to ask someone RUOK
- Psychosocial hazards
- Resilience and mental health

Cybersecurity

- Anti-spam act
- Cybersecurity essentials
- Cybersecurity for managers
- Information security and data protection



Leadership

- Change leadership
- Leading through difficult times
- Leading with emotional intelligence
- Managing remote teams
- New manager training
- Nurturing a thriving team
- Taking steps to become a leader

Customer Service

- Conflict resolution
- Customer service fundamentals
- Customer service skills
- Dealing with upset customers
- Providing exceptional customer service

WHS for Managers

- Anti-bullying and harassment as a manager
- Anti-discrimination and equal opportunity
- Appropriate behaviour at work functions
- Business continuity planning
- Code of conduct for managers
- Delegations of authority
- Effective communication for managers
- Ergonomic workspaces for teams
- Fair and equitable recruitment
- Fraud awareness for managers
- Managing staff mental health
- Managing employees with substance abuse and misuse
- Mastering SWOT analysis
- Probity and avoiding a conflict of interest for managers
- Project management for managers
- Psychosocial hazards for managers
- Respect@Work for managers
- Risk management for managers
- Succession planning
- Workplace health and safety for managers